

LUGGAGE POLICY

Please note: All luggage carried aboard Eastern Sierra Transit Authority (ESTA) buses is at owner's risk, and under limited liability. ESTA does not check baggage over its routes.

GENERAL SECURITY CONSIDERATIONS

Luggage carried aboard an ESTA bus should be clearly labeled, showing name and either a contact address or telephone number. Do not leave luggage unattended, at any time! Apart from the risk of loss or theft, unattended luggage may be deemed a security risk and disposed of accordingly.

High value items (money, credit cards, travel/identity documents, photographic/computer equipment, cell phones, iPads/iPods, etc.), should be placed in your hand-held luggage, and kept with you at all times while aboard an ESTA bus.

Whenever you exit from an ESTA bus, for any general reason (rest-stop, change of drivers, buses, etc.), never leave high valued items onboard the bus, unattended. Keep all valuables (hand-held luggage) with you at all times!

ALLOWABLE QUANTITY

Up to two bags and one carry-on per person will be transported at owner's risk. Additional bags or boxes will be charged at \$10.00 each. ESTA does not check luggage or provide receipts for luggage transported on the bus by the passenger.

ALLOWABLE DIMENSIONS/WEIGHT

For guidance, each piece should not exceed 62 inches when adding the total exterior dimensions of the piece (length + width + height) and should not weigh more than 50 pounds. This is consistent with many airline regulations and is approximately the size of a typical extra-large (28 inch upright) suitcase. Passengers can also take on board one (1) small carry-on bag that will fit in the overhead storage compartments or under the seat. Maximum bag sizes that are commonly used for airline carry-on, such as wheeled rectangular bags are typically too large to be taken on board the bus and will not be permitted in the passenger area. We suggest a bag with dimensions no larger than a briefcase as being about the correct size for carriage onto the bus. All luggage should be locked and we recommend that a TSA approved locking device be used. We also recommend that you label your luggage with your name, address and contact number. In the interests of safety and the prevention of injury to employees and associates, the driver may ask you for assistance in loading any oversized bags or bags over 50 pounds. Medical devices required for travel are carried in addition to the luggage limitations. Children's strollers may also be carried in addition to the luggage limitations, maximum one per passenger, provided that they are properly folded and capable of being stowed in the luggage compartment.

ALLOWABLE CONTENTS

Customers may not transport in their baggage or otherwise any items that are inherently dangerous, including any hazardous materials as that term is defined by the US Department of Transportation or weapons of any kind.

LIMIT OF LIABILITY

ESTA's maximum liability to you for any loss or damage to your luggage is US\$500 per trunk; or US\$250 per suitcase, backpack, valise, box, bundle or package (CA Civil Code §2205), for any such loss or damage to luggage. ESTA will only be responsible to reimburse passengers up to the maximum liability limit in the event of negligence on the part of ESTA.